DIRECTIONS

QEW Niagara direction:

- QEW Niagara direction
- Exit at Highway 406 (Thorold)
- Exit at Highway 58 (Thorold)
- Keep driving through Thorold Tunnel
- First light turn left onto Davis Road
- Next intersection turn left onto Old Thorold Stone Road
- Go one block & veer to the left at the "Y" in the road
- Proceed to gate at Industrial Dock Supplies
- Drive past the security gate 100 meters
- Circle left to the scale and office, which will be on your right hand side.
- The bulk and steel pickup/delivery window is to the right of the scale

PICKUP/DELIVERY OF CARGO INFORMATION NEEDED

Appointments must be made with Shipping / Receiving one day prior to dispatching a truck to the terminal (before 3 pm). Call **905.227.1884** or **905.227.1142** to schedule an appointment.

Delivering cargo to the BREAKBULK division, driver MUST know/possess the following:

- Name of vessel + voyage number
- Final destination
- Commodity and marks
- Weights and measurements
- Booking number

Picking up cargo from BREAKBULK division, driver MUST know/possess the following:

- Steamship Release
- Name of vessel + voyage number
- Bill of Lading number
- Amount to be picked up
- Marks and numbers
- Delivery order

HOLIDAY CLOSURES

- New Year's Day
- Family Day- third Monday in February
- Good Friday
- Victoria Day
- Canada Day
- Civic Holiday- first Monday in August
- Labour Day
- Thanksgiving Day
- Christmas Eve Day
- Christmas Day
- Boxing Day
- New Year's Eve Day

The above holiday schedules are subject to change. Please verify terminal closures by calling in advance.

Federal Marine Terminals, (Thorold) Inc.

1281 Old Thorold Stone Road
P.O. Box 98
Thorold, Ontario
L2V 3Y7

Tel: 905.227.1884 or 905.227.1142
Fax: 905.227.5760

As part of FMT's commitment toward the environment, we ask that you turn off your engines to avoid unnecessary idling.

TERMINAL GUIDE (BREAKBULK)

Federal Marine Terminals, (Thorold) Inc.

Shipping & Receiving

Scale-Bulk Division:

Tel: 905.227.1884 or 905.227.1142
Fax: 905.227.5760
Email: lbisson@fedmar.com

FMT

OPERATING HOURS

The terminal will typically operate on a Monday- Friday schedule. Operating hours for the Bulk Division are 7 a.m. to 3:30 p.m. (please note that trucks must be scaled in prior to 3 p.m. to be loaded).

Operating hours for the Breakbulk Division are 7 a.m. to 3:30 p.m. (Please note that trucks must arrive to the office before 3 p.m. if picking up material offsite or before 3:30 p.m. if picking up material onsite).

Terminal will be closed Saturday and Sunday unless prior arrangements have been made.

APPOINTMENT SYSTEM

All trucks are unloaded/loaded in the order received, based on appointments made by 3 p.m. the previous day for the breakbulk division.

When calling for appointments on a day in which the terminal is closed, please leave a voicemail with Shipping and Receiving as prompted by the auto attendant.

Trucks with appointments will be unloaded/loaded first. Trucks without appointments will be loaded/unloaded after trucks with appointments, time permitting.

Overtime arrangements must be made in writing by 3 p.m.

FMT

SAFETY RULES

SPEED LIMIT ON TERMINAL:
**** 20 KMPH ****

- Yield right of way to forklifts/container handlers
- Stay in lanes. **DO NOT** cut through cargo staging areas
- Be observant and watch for movement of cargo handling equipment
- Be alert for other trucks
- No commercial vehicles are permitted on the dock face
- Follow instructions of terminal personnel
- Chock wheels at loading dock prior to loading or unloading
- **Reflective vests, hard hats, and safety shoes are required**
- **If necessary for a driver to leave his/her vehicle, proper PPE (vest and hardhat) must be worn. The truck driver must also remain a minimum of 20 feet from any truck, trailer and/or chassis being loaded or unloaded.**

SECURITY NOTICE

Due to federal security regulations, all persons entering the terminal must show photo identification.

All vehicles entering the terminal facilities are subject to screening.

Visitors must report and sign in at the main office.

FMT

KEY POINTS

Appointments are required for breakbulk division. Call Shipping and Receiving at the number listed on the front of this brochure.

Stay in your truck. If you need to leave your truck for any reason, please leave release visible.

If waiting in the terminal for over 1 hour, please flag any FMT supervisor to notify them.

Have truck ready to load or discharge ASAP upon arrival at designated terminal location.

If you have further questions, please ask any of our terminal personnel.

TRUCK DRIVER GUIDELINES

- Delivery and/or cargo release documentation provided by truckers must be complete and match delivery information provided by steamship line.
- HAZMAT information must be complete and accurate.
- Truck drivers are ALWAYS responsible for ensuring the correct cargo is loaded on their trucks.
- Truck drivers are responsible for directing how cargo is to be loaded on their trucks.
- Truck drivers must provide their own dunnage. If you do not have any, FMT will provide at fair market price.
- Scaling is available at a charge of $10.00 for trucks **NOT** loading or discharging at Federal Marine Terminals.
- Trailer doors must be secured properly at all times while in the terminal.
- Trailer doors must be closed properly when approaching the scale
- Trucks must be **locked at all times while left unattended** for security reasons
- As a part of FMT's commitment towards the environment we ask that you turn off your engines whenever possible & avoid unnecessary idling